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# ***DC Fire & EMS Patient Care Policies:***

## ***Protocol Errors***

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**Note Well:** *This procedure will be followed by any pre-hospital care provider in the event of a protocol error whether or not any change occurred in the patient.*

### ***I. Notifications***



1. Notify the Medical Control physician as soon as the error is discovered via telephone or radio whether medical control was used or not for orders.
2. Monitor the patient's condition very closely for change during transport.
3. Notify the receiving physician upon arrival and report any change in the patient's condition.
4. Immediately notify the on-duty EMS Supervisor of the circumstances surrounding the incident.
5. Immediate notification of the medical director or designee will be made via the chain of command from the medical facility.

### ***II Documentation***

1. Complete the 151 run sheet and document all circumstances surrounding the incident.
2. Complete a special report documenting all circumstances surrounding the incident and actions of the crew member(s) involved.
  - A. Unit will be placed out of service upon completion of the incident.
  - B. Crew will meet with the EMS Supervisor and complete the Special Report prior to returning to service.

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